



Serenity and Massage

Shared Friends and Family Plan Agreement

Payments and Credits

- A one-time, non-refundable initiation fee of \$45 applies.
- The Serenity and Massage Monthly Membership Plan includes one (1) 60-minute massage for \$87 plus tax per month. *
- A credit or debit card will be kept on file for monthly charges.
- Massage credits are non-refundable; please track their usage.
- Membership is month-to-month, with credits valid for one year from the purchase date.
- You are responsible for updating declined credit card information and settling any outstanding payments before continuing your membership.
- To cancel, email contact@serenityandmassage.com by the last day of the month prior to the next billing cycle.
- No cash or credit refunds for unused massages or the initiation fee.
- The standard cancellation policy applies to all appointments. **
- Please note that a \$2.00 handling fee will be applied to all credit and debit card tips. This does not apply to cash.

Thirty Minute Add On

- Members may add a 30-minute massage at a discounted rate of \$15 off the regular price.

Massage Credit Expiration

- Massage credits not used within one year of purchase will expire and can no longer be applied as a payment method.
- Credits are non-transferable and cannot be shared with individuals not listed as shared members after the membership is canceled.

Shared Friends and Family

- You may add up to 4 individuals to your membership, who can use credits from your account or get the discounted membership price.
- Add-ons must remain on your membership for one year before removal.
- Upon cancellation, no credits can be transferred, and no changes can be made to add-on members. Existing add-ons will retain access to credits until expiration.

Member Add-ons (Name and phone number)

1.	3.
2.	4.

I authorize Serenity and Massage to charge my credit or debit card on file for the amount of one membership massage on the 1st of each month.

X

SIGNATURE

X

NAME

X

DATE

*Membership prices are subject to change at any time; however, we will provide you with at least 30 days' notice.

**Cancellations or reschedules made within 24 hours of your appointment will incur a fee of 50% of the scheduled service price. If canceled or rescheduled within 6 hours, the full-service fee will be charged, or the massage benefit will be forfeited.